

CSR of NGK SPARK PLUG Group

Fiscal 2011 Topics

- We established our CSR Policy, which comprises 10 policies for compliance, risk management, quality, environment etc.

Our CSR

We view CSR not just as a responsibility but as an opportunity to be accountable through review of the NGK Spark Plug Group's economic, environmental and social activities from a global perspective, to enhance corporate value, and to contribute to the sustainable development of society in accordance with our Corporate Philosophy.

Our CSR activities are wide-ranging, and include the following:

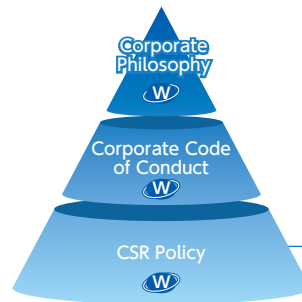
[Examples]

- Offering excellent products to customers
- Disclosing corporate information to shareholders and the broader investor community, in an optimal and easy-to-understand manner
- Collaborating with suppliers for mutual development
- Establishing a safe and employee-friendly working environment
- Participating in and supporting activities in the local community

To provide our Group's action guidelines for fulfilling CSR, in April 2011 our CSR Policy was established, which comprises 10 policies, such as the Compliance Policy and others. In line with the CSR Policy, we intend to review and promote CSR based on a multifaceted approach, into the future.

Philosophy and Policy Organization

Enhancement of Corporate Value



- Risk Management Policy
- Compliance Policy
- Information Security Policy
- Corporate Quality Policy
- Information Disclosure policy
- Procurement Policy
- Human Resource Policy
- Occupational Safety and Health Policy
- Social Contribution Policy
- Environmental Policy

Progress in our CSR activities

Nov. 1996	Adopted "Corporate Philosophy"
Feb. 1998	Adopted "Corporate Code of Conduct"
Apr. 1998	Established Ethical Committee
Feb. 2003	Adopted "Corporate Ethics Helpline System Operation Guidelines"
Nov. 2004	Revised "Corporate Code of Conduct" Published "Code of Conduct Guidebook"
Apr. 2005	Published "Guidelines on the Handling of Personal Information"
Aug. 2005	Established Export Control Committee Adopted "Export Management Regulations"
Feb. 2007	Adopted "Confidentiality Management Regulations"
Nov. 2007	Published "Confidentiality Management Guidelines"
Sep. 2008	Established Internal Auditing Office
Apr. 2009	Prepared "Corporate Protection Manual"
Apr. 2010	Established CSR Promotion Office
Oct. 2010	Established CSR Committee
Apr. 2011	Adopted CSR Policy
Nov. 2011	Established Compliance Committee
Jan. 2012	Published "Compliance Guidebook"
Mar. 2012	Adopted "Compliance Regulations"

CSR Promotion System

The CSR Committee determines the priority themes for each fiscal year, to implement CSR Policy. The Committee also oversees and evaluates CSR-related activities implemented by the respective committees, working groups and divisions, and makes appropriate proposals regarding them, so as to achieve full optimization of CSR activities, thereby strengthening our business foundations. The CSR Promotion Sub-Committee sets up respective working groups as deemed appropriate, each of which holds discussions on specific themes, such as compliance, BCP, and CSR procurement, and develops countermeasures. In November 2011, the

Compliance Working Group was upgraded to the Compliance Committee, as a subordinate body of the CSR Committee. We have established a companywide CSR promotion system by securing close coordination among the CSR Committee, the CSR Promotion Sub-Committee and expert committees.



CSR Committee

CSR Promotion System

